

TIBCO RTView

Benefits

Determine Business Impact

Trace the effect of performance issues against data and process flows to prioritize support efforts according to potential impact on the business.

Speed Resolution

Drill-down from high-level, single-pane-of-glass views into TIBCO middleware layers to solve issues quickly.

Consolidate Alerts

Aggregate, correlate, and manage alerts from TIBCO EMS, BusinessWorks, and Hawk via a single-console view.

Provide Historical Context

Archive all metrics to a relational database for historical analysis.

Reduce Costs

Detect, correlate, and resolve issues to minimize degradations, and effectively provision your environment to further reduce costs.

Protect Revenue Opportunities, End-User Productivity, and Customer Satisfaction

Ensure the highest level of performance of your applications and business services that depend on TIBCO middleware.

At a Glance:

TIBCO® RTView® is a holistic yet highly flexible monitoring platform that enables users to more proactively address performance issues with critical business applications built on TIBCO middleware. The TIBCO RTView suite includes comprehensive standalone monitors for TIBCO Enterprise Message Service™ (EMS) and TIBCO BusinessWorks™, as well as a development environment for quickly creating custom monitoring dashboards across all TIBCO middleware including TIBCO Hawk® and TIBCO Rendezvous®.

TIBCO RTView EMS Monitor

TIBCO RTView EMS Monitor lets you continually assess and analyze the health and performance of your EMS infrastructure, gain early warning of issues with historical context, and effectively plan for capacity of your EMS servers.

- Enhance your visibility of the TIBCO EMS infrastructure, as well as your ability to proactively respond to emerging conditions.
- Quickly deploy a comprehensive EMS monitoring solution with EMS Monitor's sophisticated, pre-configured, out-of-the-box displays.
- Speed resolution to exceptional conditions by leveraging alerts and thresholds and by automating response to alerts.
- Provide greater context for EMS monitoring information by archiving monitoring data to a database for comparison of historical trends with real-time metrics.
- Achieve optimal performance and reliability by proactively configuring infrastructure parameters and leveraging caching functionality.
- Effectively plan for capacity of your EMS servers.
- Optimize performance, eliminate bottlenecks, and enhance stability.

TIBCO RTView BusinessWorks Monitor

RTView BusinessWorks Monitor provides a centralized view of both real-time and historical performance metrics across numerous BusinessWorks (BW) engines, and related services, processes, and activities, to dramatically speed the correlation of crucial troubleshooting data.

- Compare real-time performance information across multiple BW engines, servers, processes, and activities within a single view.
- Alert against pre-defined thresholds across an entire deployment of BW engines and integrate Hawk alerts.
- Leverage historical information to provide a centralized view of BW metrics over specific time intervals.
- Scale your monitoring solution to hundreds of BW engines.

RTView for TIBCO Hawk Users

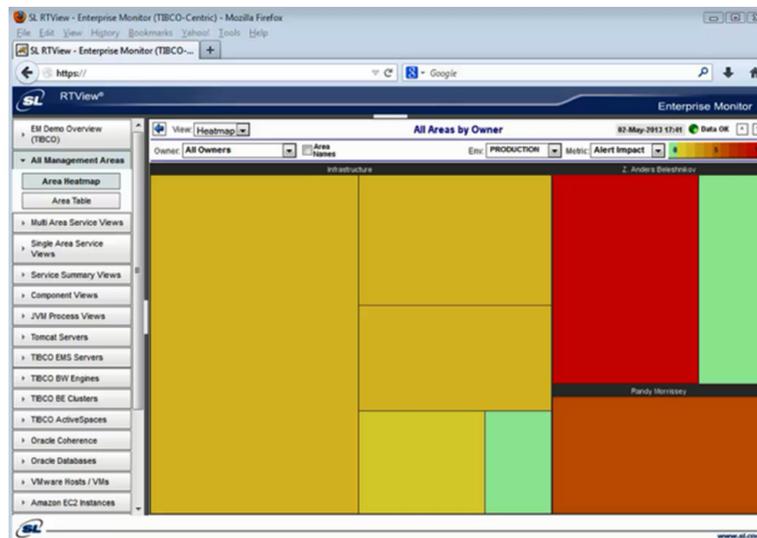
RTView enables you to extend TIBCO Hawk with specialized, out-of-the-box displays.

- Consolidate Hawk monitoring across multiple domains and transports into central, high-level displays.
- Customize out-of-the-box displays to fit the unique needs of your business.
- Save Hawk statistics and content to a historical database for trend analysis.
- Support capacity planning and chargeback functions through custom reporting and the aggregation of statistics over time.
- Provide role-based, security-enabled monitoring to limit access as needed.
- Issue Hawk commands.
- Optionally deploy displays in browsers, portals, and mobile devices.
- Display information implemented through the Hawk AMI application programming interface.

RTView for TIBCO Rendezvous Users

RTView improves Rendezvous message monitoring by enabling you to provide real-time displays of Rendezvous metrics.

- Monitor important traffic statistics about all Rendezvous daemons on the network.
- Auto-discover Rendezvous daemons and provide dashboards that consolidate and provide easy access to critical information.
- Archive metrics in the RTView Historian for trend analysis.
- Define and monitor a series of Rendezvous messages as a single transaction.



Centralize real-time and historical metrics across TIBCO EMS, BusinessWorks, and Hawk in a single console view.

TIBCO Software Inc. (NASDAQ: TIBX) is a global leader in infrastructure and business intelligence software. Whether it's optimizing inventory, cross-selling products, or averting crisis before it happens, TIBCO uniquely delivers the *Two-Second Advantage*®— the ability to capture the right information at the right time and act on it preemptively for a competitive advantage. With a broad mix of innovative products and services, customers around the world trust TIBCO as their strategic technology partner. Learn more about TIBCO at www.tibco.com.



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